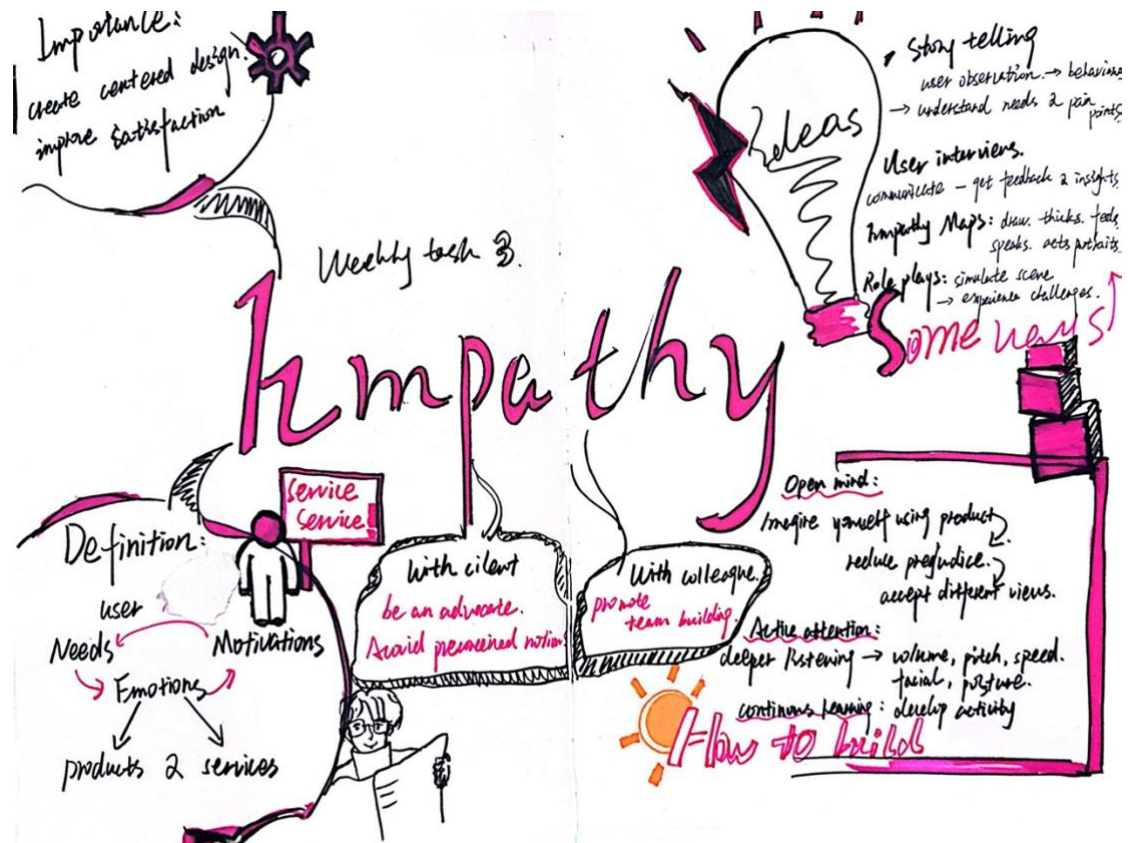**Task 3: EMPATHY**
This LinkedIn Learning short course on Empathy in Design.

"Using Mindmapping, make hand-drawn visual notes as you watch and identify the key take away messages and actions."

Fig1: my mindmap about watching "Empathy in Design".

Source: from my sketchbook

After I watch this video, I write the notes and draw the visual elements to on my sketchbook and then scan them. Fig 1 shows the mindmap from my sketchbook.

Reference List:

Lebson, C (2019). *What is empathy? - Empathy in UX Design.* Available at: https://www.linkedin.com/learning/empathy-in-ux-design/empathy-and-user-experience?u=35146660 (Accessed: 6 December 2024).

List of Illustrations

Figure 1: from my sketchbook